

Repair Form

Step A – Please ensure that you have saved your Names and Numbers, Pictures, Videos, Ringtones and any other data stored on your handset.

Step B – Print off this repair form, Complete the relevant details, and supply a copy with your phone. KEEP A COPY FOR YOUR RECORDS.

Step C – Ensure that your handset has been packaged correctly and securely. (Fonebox (NW) Ltd cannot accept any responsibility for loss or damage whilst in transit).

Customer Details

Name

Address

Postcode

Contact Number

Equipment Sent

WARNING Do not send SIM Cards and Memory Cards. These will be destroyed on delivery

Phone

Battery

Charger

Headset

Other

If other
Please state:

Handset Details

Nokia

Samsung

Model

Network

IMEI Number

This is located on the reverse of the handset under the battery.

Fault
Description:

Is your fault intermittent?:

Yes

No

Please be clear and precise with descriptions to aid our engineers in the repair process.

Declaration

Fonebox (NW) Ltd cannot accept responsibility for any information lost on your phone, or memory card, during the repair process. I also understand that any phone, or accessory that has been subject to liquid damage, physical damage, or found to have unauthorised engineering cannot be repaired within the Nokia or Samsung warranty, Please refer to the back of your user guide for warranty terms and conditions.

All phones deemed to be Beyond Economic Repair will be subject to an inspection fee of £15.00. This also includes estimate refusals.

I confirm to have read and agree with the declaration and authorise Fonebox (NW) Ltd to carry out the repair.

SIGNATURE

DATE